

TouchWood South West

Cancellation Policy:

If you are unable to attend your booked course or workshop and it's more than 6 weeks in advance of the start date, we will offer a refund of the course cost - minus a 10% booking fee, which we will have already incurred for online payment processing.

If it's more than 21 days in advance of the start date, then we can offer a transfer to the same course on an alternative date, providing there are places available or a course is planned for the future. If cancellation is within 21 days of your course or workshop I'm afraid we are unable to offer a refund or transfer. We do appreciate that sometimes unforeseen circumstances may mean that you can't attend so we are happy for you to send along a friend to take your place. We will need their name and contact details prior to the course or workshop.