

TERMS & CONDITIONS



It is the customers' responsibility to ensure all medical conditions are declared to the instructor prior to the class starting.

Classes may only be postponed in extreme circumstances such as an Act of God, or if the postponement is on medical grounds, when we require a doctor's certificate for consideration. Classes in these instances may be rescheduled rather than refunded. Any request must be made in writing to admin@synergydance.co.uk

Customer requests for refunds more than 7 days before the date of the class will be subject to a £15 cancellation charge. Please note that no refunds will be issued beyond the first class of term.

In the event of Synergy Dance being forced to cancel the class due to exceptional circumstances, customers will be entitled to a full refund. This is to be avoided at all costs and would only be in extreme circumstances, such as an Act of God.

During Covid-19 tiers and restrictions, to comply with Department of Education guidelines, classes will be taken temporarily online when necessary.